



FOX-TRACKS



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24 HOUR EMERGENCY SERVICE
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NEW PUBLICATION - In an attempt to continue to provide our customers with the solutions they require, we have decided to publish a monthly e-newsletter. We hope to be able to keep you informed about technical issues as well as news tidbits that you may find useful. We will try to keep this monthly publication to one page, but occasionally there may be information that will require additional space. We hope you find it useful and informative.

IN CASE YOU DIDN'T KNOW – We provide 24 hour emergency service. Call our shop phone (615-893-0542) any time. After hours calls will be taken by our answering service and forwarded to the person on call. If that person cannot address the issue, he/she will contact someone who can.

WE HAVE E-MAIL – Here are some e-mail contacts besides our generic e-mail address.

Kristy Roberts, Sales Manager:
kroberts@foxbroselectric.com

Johnnie Davis, Sales:
jdavis@foxbroselectric.com

Randy Lewis, Service Manager:
rlewis@foxbroselectric.com

Debbie Willeford, Office Manager:
dwilleford@foxbroselectric.com

If you're not sure who to e-mail, just send it to fox@foxbroselectric.com and it will be forwarded to the appropriate personnel.

PUMP AND IMPELLER REBUILDING – Is your pump casing or impeller worn from excessive cavitation? Or perhaps some foreign object entered the pump and caused damage. New parts can be extremely expensive. Lead times might be way out there.

We may be able to repair the damage at a fraction of the cost, and considerably faster. We have taken on a product that has been used for many years in other parts of the country with huge success. The original part will be cleaned and rebuilt without welding. The process and material we use is designed to hold up better than the original. The pictures here show the before and after condition of parts we repaired for a large public swimming pool pump. Lead time for new parts was 10 weeks. We completed the repair in less than 1 week at a fraction of the cost of new parts.



WHAT WOULD YOU LIKE to see in our "FOXTRACKS" newsletter? Send your request to fox@foxbroselectric.com and we'll see what we can come up with.